

STUDENTS

Attention Students -Please read the following directions.

If you have created a new Office 365 account, [click here](#) to access your e-mail.

If you have NOT created a new Office 365 account, [click here](#) to get started.

Note: Dillard University no longer administers student email accounts. As a result, we cannot reset passwords. Use <https://account.live.com/ResetPassword.aspx> to reset the password for your personal account.

Sign in to SkyDrive (<http://skydrive.com>) using your existing user name and old password.

Your new e-mail address is in the format: firstname.lastname@students.dillard.edu (all non-alphanumeric and special characters have been removed – La' Ron becomes LaRon).

Your student ID number serves as your initial password. If your ID number is less than six (6) characters, please fill the rest with leading zeroes; 1234 becomes 001234).

FACULTY/STAFF

[Click Here](#) to access your account.

SUPPORT

IT Helpdesk: (504) 816-4357

Hours of Operation: Monday through Friday, 8 a.m. to 4:30 p.m.