INTRODUCTION

As we look to the Fall 2021 semester, the COVID-19 Response Team has revised the university Return to Campus Plan to mitigate the potential impacts of the coronavirus pandemic on our campus community. The response team leaders are listed below.

Academics & Student Enrichment
Convener: Dr. Yolanda Page, Vice President for Academic Affairs ypage@dillard.edu
Question(s): How do we teach, learn, and provide academic support?

Risk Management and Public Health
Convener: Dr. Sharon Hutchinson, Dean – College of Nursing shutchinson@dillard.edu
Question(s): How do we maintain a safe campus environment?
Focus Areas: COVID-19 testing, risk management, dining safety, residential safety protocols, cleaning and disinfecting

Human and Fiscal Resources Opportunities and Challenges
Convener: Mr. Ralph Johnson, Vice President for Business and Finance & CFO rjohnson@dillard.edu
Question(s): How do we deliver a first-rate education while being fiscally responsible?

Campus Engagement, Meetings, & Student Services
Convener: Dr. Courtney Williams, Dir. of Student Engagement & Leadership ewilliams@dillard.edu
Question(s): How do we meet and engage students in the cocurricular experience?
Focus Areas: Campus Events, Residential Life, Campus Dining, Student Programs, Student Services

Athletics and Fitness Spaces
Convener: Dr. Kiki Barnes, Athletic Director kbarnes@dillard.edu
Question(s): How do we compete, exercise and train? How do we repurpose athletic spaces for social distancing?
Focus Areas: Athletics, Travel, Scholarships, Intramurals, Fitness, Campus Recreation

Communications and Messaging
Convener: Mr. Eddie Francis, Director of Communication and Marketing efrancis@dillard.edu
Question(s): How do we communicate with our various University constituents? How frequent do we communicate? How can we be intentional with our communication efforts?
Focus Areas: website, prospective student messaging, community messaging – students, staff, faculty, alumni
<table>
<thead>
<tr>
<th>Date</th>
<th>Action</th>
<th>Considerations</th>
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<tr>
<td>August 2 – 12</td>
<td>Student Leaders Report</td>
<td>Staggered return and required vaccination documents required</td>
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<tr>
<td>August 11 – 12</td>
<td>Official Move-In for First-Year and Transfer Students</td>
<td>Residential Life will communicate move-in times with students and families</td>
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<td>August 11 – 17</td>
<td>SOAR</td>
<td>Orientation events will be adjusted reflecting COVID-19 protocols</td>
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<tr>
<td>August 13 – 14</td>
<td>Campus Wide Vaccination Drive</td>
<td>Vaccine will be available to students, Faculty, and Staff</td>
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<td>August 14</td>
<td>Continuing students return</td>
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<td>August 17</td>
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<tr>
<td>August 17 – September 3</td>
<td>Resurgence Milestone #1</td>
<td>75% Room and Board Refund</td>
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<tr>
<td>August 19</td>
<td>Opening Convocation</td>
<td>Socially distanced for first-year students; virtual for continuing students</td>
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<tr>
<td>September 4 – October 7</td>
<td>Resurgence Milestone #2</td>
<td>50% Room and Board Refund</td>
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<tr>
<td>September 15</td>
<td>Deadline for Current Employee Vaccinations</td>
<td>New Employees will have 30 days to complete vaccination or provide documentation of exemption.</td>
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<td>October 2 – October 7</td>
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<td>October 7 – November 1</td>
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<tr>
<td>November 1</td>
<td>Deadline for Commuter Student Vaccination for Spring Registration</td>
<td>The university will require all students to be vaccinated.</td>
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<td>November 2 (or later)</td>
<td>Resurgence Milestone #4</td>
<td>No Refund</td>
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<td>November 23</td>
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<td>November 24</td>
<td>Residence Halls Close at Noon</td>
<td>Students are not required to return after the Thanksgiving Break</td>
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<td>December 1– 7</td>
<td>Exam Week</td>
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ACADEMICS & STUDENT ENRICHMENT

Instruction for Fall 2021 will proceed as follows:

1. Class will start **Tuesday, August 17, 2021**. “Normal” course scheduling will be followed during the Fall 2021 semester. That means:
   a. Classes will meet Mondays, Wednesdays, and Fridays or Tuesdays and Thursdays per the course schedule on myDU.
   b. MWF classes will meet on the hour for 50 minutes; TTR classes will meet per the TTR schedule for 75 minutes.
   c. The break between MWF classes will be ten (10) minutes; the break between TTR classes will be fifteen (15) minutes.

2. There will be a break on **Friday, October 8, 2021**. Classes resume on **Monday, October 11, 2021**.

3. **Tuesday, November 23** is the last day of face-to-face classes.

4. **November 23 - 30, 2021** are virtual study days.

5. Final Exams are **December 1 - 7, 2021**; they will be virtual.

**Note:** If necessary, the Office of Academic Affairs has a plan to pivot to wholly online instruction per any state, local, and national mandates.

Approximately twenty-five percent (25%) of classes will be online in synchronous mode with some exceptions: math courses, STEM labs, nursing courses, and nursing labs will not be online. In addition, the Xavier/Tulane/Loyola Consortium and the Acadeum Online Consortium will be available for course selection. See the information [here](https://mydu.dillard.edu/ICS/Students/Consortium_Agreements.jnz) for details about the consortia and the registration process.

Remote learning will also be available. If you desire remote learning, complete the remote learning survey found [here](https://docs.google.com/forms/d/e/1FAIpQLSenvFjlibjTX-WiKjvbw85Ssb2WXMN-oMy_aOIPjxRBlunPg/viewform?usp=sf_link).

**Classroom, Labs, and Academic Spaces Mask Requirement**

Face coverings of the mouth and nose are required in all classrooms, labs, and academic spaces, and should be worn by all students during class time. The only exceptions to this rule are if you have received an appropriate accommodation from Disability Services. If you wish to receive such accommodations, contact Mrs. Sheila Judge, director of disability services, at sjudge@dillard.edu.

**Physical Distancing**

Maintaining physical distance in classrooms, labs, and other academic spaces should be a top priority. Seats are spaced three feet apart, so you should only sit in designated seats (spaced apart). Do not rearrange classroom furniture.

**If You Must Quarantine**

If you must quarantine due to a positive COVID-19 test result, or if must quarantine due to suspected exposure to COVID-19, immediately contact the Dean of Faculty and Student Academic Services, Dr. Eartha L. Johnson at ejohnson@dillard.edu, academicaffairs@dillard.edu, and Student Health Services at studenthealth@dillard.edu to arrange support services and the continuation of class assignments during the quarantine period.
Who to Contact

Academic leadership wants to ensure direct communication with you during this period of online instruction. Therefore, a list of program coordinators, school chairs, and college deans is shared for your use and reference. In addition, questions should be routed as below:

1. **Question about a class?** - Contact the instructor.
2. **Question about registration and advising?** - Contact your advisor.
3. **Question about the major?** - Contact the program coordinator.
4. **Question about the curriculum or other requirements?** - Contact the school chair or dean.
5. **Question about Canvas/virtual learning?** – Email DEAL Support - dealsupport@dillard.edu.
6. **Question about pre-law?** - Contact Ms. De’Jonique Carter - dcarter@dillard.edu.
7. **Question about pre-health?** - Contact Ms. Tracie Thomas - tthomas@dillard.edu.
8. **Are a new student/freshman (DU 2025)?** - Contact Dr. Kimberly S. Moorehead - kmoorehead@dillard.edu.
9. **Question about an absence or excuse?** - Contact Dr. Eartha L. Johnson. – ejohnson@dillard.edu.

General questions can be emailed to academicaffairs@dillard.edu. Documents can be scanned and emailed to academicaffairs@dillard.edu.

Virtual/Remote Learning Expectations

- Appropriate dress is required; students should not attend class wearing pajamas or other sleepwear.
- Have a quiet place free from distractions when logging into class. Consider using a virtual background to protect the privacy of others who might be in your home, apartment or shared space. Some Dillard-themed virtual backgrounds can be found here.

Full URL: https://www.dillard.edu/communications/backgrounds.php

- Be ready for class - which means have materials and be on time.
- Do not log into class from the car, while running errands, shopping, working, etc. Virtual learning has the same requirements and expectations as in-class learning.
- Your camera must be on for the duration of the class meeting as well as for quizzes and tests.
- Homework and assignments are due on the date assigned by the instructor.
- Central Standard Time/Chicago Time will be used for class start time and homework/assignment due dates. For example, if a class is scheduled to start at 8:00am, then that would be 6:00am for those in the pacific time zone (west coast), 7:00am for those in the mountain time zone, and 9:00am for those in the eastern time zone (east coast). The same will be observed for homework/assignments due dates.
- There are no make-up classes for virtual sessions that are missed.
- The chat feature should not be used for personal communication and exchanges. It should only be used as directed by the instructor.

**Note:** Accreditation and licensure considerations for the nursing program may affect some of the above. Nursing students should contact Dr. Sharon Hutchinson, Dean of the College of Nursing, at shutchinson@dillard.edu for details. Faculty members and students considered part of a vulnerable population will have options to work or learn from home. Faculty members should contact Mrs. Collette Brannon in the human resources office at cbrannon@dillard.edu. Students should contact Dr. Eartha L. Johnson, Dean of Faculty and Student Academic Services at ejohnson@dillard.edu.
PUBLIC HEALTH

Student Vaccine Requirement

All students taking in-person classes, regardless of whether they are residential students or commuters must produce proof of vaccination to Student Health no later than November 1, 2021. Students who fail to produce proof of vaccination shall be prohibited from registering for spring 2022 classes.

Vaccine Information: The U.S. Centers for Disease Control and Prevention (CDC) and the U.S. Food and Drug Administration (FDA) have approved vaccines that offer substantial protection against COVID-19. According to the CDC, large-scale clinical trials found that COVID-19 vaccination prevented most people from getting COVID-19 and was also very effective at preventing severe illness and hospitalizations related to COVID-19. Reports of serious side effects from vaccinations are rare, but students should consult with their medical provider prior scheduling a vaccination and review information on the CDC’s website here.

Vaccine Incentive: In order to thank students who have already been vaccinated, and encourage those who have not, the University has allocated funds for a vaccine incentive. Every student who has been vaccinated or who produces proof of vaccination by the November 1st deadline will be eligible for a $500 incentive. The incentive will be paid on or about November 15th to all students who have produced evidence of COVID-19 vaccination. Please be advised that submission of false immunization documentation, in addition to being a crime, will result in the initiation of judicial proceedings and possible expulsion.

Next Steps: The State of Louisiana has opened vaccination to all individuals aged 16 and older. Call 1-855-453-0774 to find a vaccination location near you or visit the Louisiana Department of Health’s website here. Please bear in mind that the two doses of the Pfizer vaccine are separated by three weeks and the two Moderna doses are separated by four weeks. The second shot will be scheduled when you get your first shot and will be administered at the same location. The Johnson & Johnson vaccine is one dose.

Accommodations: Students may request an exemption from the vaccination requirement for medical or religious reasons. Additionally, students may decline the vaccine for philosophical reasons. Please note that the philosophical objection is only available to students whose only on-campus activity will be in-person classes. Residential students and students participating in group/extracurricular activities had to submit an accommodation request by July 15, 2021. The University will release an updated accommodation form for students shortly with instructions on how to request and submit an accommodation from the vaccine requirement. Students with a medical or religious accommodation may still be eligible for a $500 incentive tied their adherence to the University’s COVID-19 testing policy. Interested students should contact the University’s General Counsel, Brendan Greene, at bgreene@dillard.edu for additional details.

COVID Testing: Effective August 16, 2021, all unvaccinated students, regardless of accommodations status, must provide Student Health with proof of a negative COVID-19 test twice per week. The tests must be separated by at least forty-eight hours. Please be advised that students will be responsible for the scheduling and cost of COVID-19 testing as the University has ended its free surveillance testing program.

Finally, please be advised that the University’s mask requirement is now in place. All students, staff and visitors must wear a mask at all times while indoors.

Employees (Faculty, Staff) Vaccine Requirement
All employees must produce evidence of COVID-19 vaccination to Human Resources no later than September 30, 2021. Vaccination proof must be sent via email to cbrannon@dillard.edu. Failure to produce proof of vaccination by the deadline shall result in the University placing non-compliant employees on unpaid leave for up to six weeks. If an employee still has not produced proof of vaccination by the end of their unpaid leave, he/she shall be separated from employment.

Newly-hired employees must produce proof of vaccination within forty-five days of his/her start date or will be separated from employment.

Vaccine Information: The U.S. Centers for Disease Control and Prevention (CDC) and the U.S. Food and Drug Administration (FDA) have approved vaccines that offer substantial protection against COVID-19. According to the CDC, large-scale clinical trials found that COVID-19 vaccination prevented most people from getting COVID-19 and was also very effective at preventing severe illness and hospitalizations related to COVID-19. Reports of serious side effects from vaccinations are rare, but employees should consult with their medical provider prior scheduling a vaccination and review information on the CDC’s website here.

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Finally, please note that the University has reinstated its mask requirement. All employees, students and visitors must wear a mask while indoors.

DU Community Safety Standards

As there is no vaccine currently available to prevent COVID-19 illness, the best prevention is to avoid being exposed to the virus. The CDC considers person-to-person spread to be the most common form of transmission, occurring mainly among people who are within 6 feet of each other for a prolonged period of time. The virus may be spread by people who are not showing symptoms. COVID-19 can also be contracted by a person touching a surface or object that has the virus on it, and then touching their mouth, nose or eyes. As a result, social
distancing, hand hygiene and respiratory etiquette to include face coverings are important methods of minimizing contact with the virus.

It is therefore important to follow these guidelines:

- Wear face coverings everywhere you go.
- Maintain the recommended social distance from others whenever possible, even when face coverings and masks are in use.
- Do not gather in groups without appropriate precautions. Stay out of crowded places and avoid mass gatherings.
- Follow elevator capacity guidelines; consider taking the stairs when feasible.
- Remote working and learning are especially important for those who are at increased risk for severe illness from COVID-19.
- Wash your hands often, using soap and water for at least 20 seconds, especially after contacting frequently touched surfaces. Hand sanitizer that is at least 60 percent alcohol is also effective.
- Cloth face coverings should be laundered daily. Disposable face coverings can be reused for several days as long as they are in good condition and not soiled.
- Cover coughs and sneezes with a tissue or elbow. Dispose of used tissue properly.
- Avoid contact with frequently touched surfaces.
- Routinely clean and disinfect frequently touched surfaces.
- Avoid touching your face and always perform hand hygiene before eating or touching your nose, mouth or eyes.
- Do not share food, drink, hookahs, vape pens and other products that can easily transmit the virus.
- While experiencing the physical separation of social distancing, it is important to stay in virtual touch with family and friends through phone calls, video chat and social media. Be on guard for sadness, anxiety or depression in yourself or others while social distancing is necessary. If you or someone you know needs help:
  - Call 911 if you or someone you know is considering harming themselves or someone else.
  - Faculty and staff are also encouraged to contact the University’ Employee Assistance Program.
If there is a resurgence of the virus and the university transitions to 100% online there will be no refund in tuition.

Monitoring for a Resurgence

The university will establish and monitor benchmarks that would require a response if the risks of COVID-19 become unacceptable at any point during the academic year and must alter the academic calendar and/or campus operations.

These include, but are not limited to the following:

- Mandates from the local, state and federal government or health department
- The on-campus and community health care systems have insufficient staffing, PPE, testing modalities, contact tracing and isolation/quarantine capacity to manage infections and illnesses.
- COVID-19 infection in the student population becomes more severe (i.e. 5% with pneumonia, respiratory distress).
- The university’s capacity to sustain operations is threatened (percentage of faculty and staff is not sufficient to maintain the integrity of the academic mission).
- Increased fear and anxiety that prevents students, faculty and staff from engaging effectively in campus operations.

The tuition and fees schedule for the 2021-2022 academic year will be updated with the following language and timeline in the case of university closure.

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<thead>
<tr>
<th>Date</th>
<th>Resurgence Milestone</th>
<th>Room and Board Refund</th>
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<td>Resurgence Milestone #1</td>
<td>75% Room and Board Refund</td>
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<tr>
<td>September 4 – October 7</td>
<td>Resurgence Milestone #2</td>
<td>50% Room and Board Refund</td>
</tr>
<tr>
<td>October 7 – November 1</td>
<td>Resurgence Milestone #3</td>
<td>25% Room and Board Refund</td>
</tr>
<tr>
<td>November 2 (or later)</td>
<td>Resurgence Milestone #4</td>
<td>No Refund</td>
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HUMAN & FISCAL RESOURCES
CAMPUS ENGAGEMENT, MEETINGS & STUDENT SERVICES

Campus engagement remains a focal point of the University’s plan for the fall. The University will continue to provide access to high quality services as well as face-to-face and remote engagement for students.

High-risk/ High-touch areas providing services to students, such as the University Library and the Student Union Fitness Center, will continue to utilize re-opening plans unique to their operations and consistent with Center for Disease Control and Prevention (CDC), state, and local re-opening guidelines. Students utilizing in-person services must adhere to social and physical distancing guidelines, face covering requirements, and proper hygiene protocols.

Service highlights for student services units follow:

Events and Gatherings

In accordance with CDC and City guidelines, restrictions for large gatherings will be strictly enforced. Events within confined spaces will not be allowed. The capacity of gatherings will be guided by social distancing restrictions current at the time. Event organizers should anticipate conducting some virtual events and providing virtual options for all events.

Large-scale campus traditions such as Coronation and Homecoming are scheduled for to take place for the Fall semester with modifications. In the event of cancellation, alternate virtual programming will take place in lieu of these campus traditions.

Campus Dining

Sodexo, Inc. is the university’s campus dining partner and has provided a road map for safety in the preparation and serving of meals. They have also outlined their cleaning practices. The university has reviewed and is satisfied with their mitigation practices. As there will very few large-scale events this fall, catering will be offered on a very limited basis. See more here: Reconnect DU | Safe Dining

Dining Services will implement a number of procedures to ensure the safety and wellbeing of the Dillard community. Safety measures include the following:

- Personal Protective Equipment (PPE): Employees will wear masks and gloves.
- Hand Washing: Staff will continue to wash hands frequently.
- Team Member Health: Employees will regularly report on their health, including temperature checks.
- Food Safety: Self-service options will be eliminated.
- Sanitizing and Disinfecting: High-touch surfaces will be cleaned frequently with professional grade products.
- Social Distancing Measures: When dining rooms are open, they will have limited seating capacity, updated configurations, and floor markers to encourage social distancing.
- Service during Quarantine: Safe meal delivery options to isolated locations for students experiencing symptoms or diagnosed with COVID-19.
- Technology: Touchless entryways, mobile ordering, and cashless payments will limit contact between dining staff and students.
- Carryout and Prepackaged Options: Expanded options for carryout.
Student Advocacy, Support, and Accountability

Dillard University is dedicated to fostering a culture of care and personal responsibility. The newly created Center for Student Advocacy, Support, and Accountability (Culture Center) is a one-stop-shop dedicated to the wellbeing of students and promotion of high community standards. The Culture Center offers guidance, support, and referrals for students experiencing barriers which impact their success. An individualized support model is used to help students connect with resources on campus and within the New Orleans community.

Students experiencing any difficulty should email advocacy@dillard.edu or stop by Student Union Suite 270. If you are unsure where to start, let Student Advocacy be your first stop.

Accessibility and Accommodations

- Students can make appointments to meet in-person or remotely.
- Disability services will continue to work with students and faculty to develop accommodation plans as needed.

Food Pantry

- The campus food pantry will be operational. Students seeking food pantry resources should contact Student Advocacy and Support.

Campus Ministry

- Chapel Service will be held on regular schedule with socially distanced seating.

Mental Health Counseling

- In-person counseling services will be available for students.
- Students may also use META for virtual mental health counseling.

Student Engagement & Leadership

While in-person student services will be in some ways limited for the fall semester, faculty and staff will seek to engage students intentionally and deliberately. See details below.

Campus Recreation

- Group exercise and fitness classes will be offered on a regular schedule virtually and in-person.
- Limited aquatic (pool) programs will be offered for the Fall 2021 semester.

Volunteer Experience/ Civic Engagement

- Due to the current spike in COVID cases within the City of New Orleans, community service is temporarily suspended. We will communicate guidelines when conditions within the city improve.
- Virtual civic engagement and service-learning opportunities will be offered (e.g. voter awareness, letter-writing campaigns).
Commuter Programs & Services
- Commuter Connection spaces will be designated across campus. These spaces will provide a relaxed area for students to hangout before, after, and between classes. Spaces include the Student Union, SU Game Room, WOW Wingery, Alexander Library and Starbucks, Henson Gym, and Kearny Hall Lounge.

Housing & Residential Life

Best practices for safety in residence halls recommended by CDC will be adhered to:

Students Returning to Residence Halls
- Dates will be staggered for students to return in residence halls by classification and building.

Common Areas
- The number of people in common areas will be restricted to 10 persons.

Entering/Exiting Residence Halls
- Entry to the residence halls will be regulated and monitored.
- Students will arrive and depart the residence halls through the designated building access point (based on building configuration).
- Housing staff will regularly check Exit/Entry points to make sure doors are not propped and using surveillance cameras to monitor and identify persons in non-compliance.
- Visitation will be limited to reduce transmission of COVID-19 to the general population.

Cleaning Protocol
- The Housing and Residential Life staff will take precautions to make sure the health, safety and well-being of the residence community by implementing the following:
  o Restrooms will be cleaned and disinfected at least once every day.
  o All entrance and exit doors, doors to common areas and bathroom doors will be cleaned each day.

Self-Isolation/Quarantine Protocol
- If an individual in a residence hall tests positive for COVID-19, the Student Health Services isolation protocol will be followed. The immediate space(s) in which the infected person(s) resided will be cleaned based on CDC protocols and will be re-opened once sanitized.
- The Dent House and other residential spaces will be designated as the site for on-campus student self-isolation/quarantine. However, this will be determined by the campus physician as extreme cases may require hospitalization.
- Housing and Residential Life will coordinate with Student Health Services and Campus Safety to monitor containment.
- Meals will be provided to the isolation area for residents.
ATHLETICS AND FITNESS SPACES

The university will participate in sports following the guidelines as set forth by the NAIA for return to sports. The Athletic Director will work with coaches and athletic training staff to ensure that we are in compliance with NAIA obligations as well as any required return to play protocols.

FAQs for Athletics

1. Can we stream games? Yes. More information will be provided as it comes available.

2. Will there be fans in the stands? We are still assessing if that will be feasible.

3. Will weight rooms, locker rooms, gym be cleaned? Yes. We will work with facilities to ensure appropriate protocols for ensuring cleanliness of facilities to mitigate risk.

4. What about physicals and vaccinations? Do I need to get the vaccine prior to my arrival? Yes, all athletes are required to get the vaccine to participate in athletic competition representing the university.

Fitness Spaces

- The Student Union Fitness Center and Indoor Track will be open for students, faculty, and staff only.
- Students may make appointments to use the Fitness via Bleu Connect.
- Henson Gym and the outdoor tennis courts will be available for student use as well as student organization programming.
COMMUNICATIONS AND MESSAGING

Messaging

All updates to the University’s COVID-19 policy will be provided via campus-wide e-mails sent through the Office of Communication and Marketing. The University will also utilize social media to communicate with constituents.

Tools for Engagement

- Email, the University’s official means of communication
- Dillard University COVID-19 Information Center
- Campus Alert System
- Canvas Message Boards
- Bleu Connect
- NOLA READY: COVID-19 in New Orleans
- NOLA READY: Emergency Alerts
- NOLA Vaccination Centers
- NOLA Testing Centers
- Louisiana Department of Health COVID-19 Information Center
- Social media
  - Facebook
  - Dillard Parents Facebook Group
  - Twitter, Instagram, Bleu Troop Health Ambassadors
CAMPUS CONTACTS

**Academic Issues**  
Dr. Eartha Johnson  
Contact your professor, then your department, then your Dean. For other questions: academicaffairs@dillard.edu  
Rosenwald Hall Room 203 | 504.816.4144

**Accessibility & Accommodations**  
Ms. Sheila Judge | sjudge@dillard.edu  
Dent Hall Room 106A | 504.816.4370

**Athletics**  
Dr. Kiki Baker-Barnes | athletics@dillard.edu  
Dent Hall Room 148 | 504.816.4073

**Bleu Card (Student IDs)**  
Ms. Michelle Matthew | idphoto@dillard.edu  
Kearny Hall Room 111 | 504.816.4259

**Business & Finance (Bills, Refunds, Charges)**  
Ms. Gwen Britton | bursar@dillard.edu  
Rosenwald 108D | 504.816.4654

**Campus & Commuter Life / Community Service / Student Organizations / Greek Life**  
Dr. Courtney Williams  
studentengagement@dillard.edu  
Student Union Suite 236 | 504.816.4028

**Campus Post Office / Shuttles**  
Ms. Michelle Matthew | mmatthew@dillard.edu  
Kearny Hall Room 111 | 504.816.4259

**Canvas / Online Learning / Distance Education**  
Mr. Mark Raymond | dealsupport@dillard.edu  
Alexander Library Room 220 | 504.816.4873

**Career & Professional Development / Internships**  
Ms. Dwanna Toney | career@dillard.edu  
Student Union Suite 260 | 504.816.4346

**CARES Act**  
Mr. David Page | caresactrequest@dillard.edu  
Rosenwald Hall Room 110 | 504.816.4670

**Classroom Issues / Records and Registration**  
Mr. Robert Mitchell | registrar@dillard.edu  
Rosenwald Hall Room 106 | 504.816.4705

**Communications & Marketing / Social Media**  
Mr. Eddie Francis | ducommunications@dillard.edu  
Rosenwald Hall Room 215 | 504.816.4260

**Dining Services**  
Mr. Scott Price | scott.price@sodexomagic.com  
Kearny Hall 2nd Floor | 504.816.4000

**Diversity, Inclusion, & LGBTQ Community**  
Dr. Courtney Williams  
studentengagement@dillard.edu  
Student Union Suite 236 | 504.816.4028

**Financial Aid & Scholarships**  
Start with your Financial Aid Counselor then contact  
Ms. Denise Spellman | financialaid@dillard.edu  
Rosenwald Hall Room 126 | 504.816.4677

**Housing & Residential Life – Main Campus & SUNO**  
Start with your RA, RLC, then contact  
Ms. La'Toya Lewis | housing@dillard.edu  
Gentilly Gardens 2511 | 504.816.4734

**Maintenance Issues**  
Input Maintenance Request on School Dude.  
Follow up with Residential Life Staff then contact  
Mr. Shaun Lewis | slewis@dillard.edu  
Central Plant Room 205 | 504.816.4766
Meal Plans
Ms. Michelle Matthew | diningrequest@dillard.edu
Kearny Hall Room 111 | 504.816.4259

Mental Health Counseling
Ms. Brittney Leche | bleche@dillard.edu
Dent Hall Room 110 | 504.816.4798

Student Advocacy & Support
Mr. D. Jamar Simmons | advocacy@dillard.edu
Student Union Suite 270 | 504.816.4685

Student Conduct & Accountability
Mr. D. Jamar Simmons | accountability@dillard.edu
Student Union Suite 270 | 504.816.4685

Student Government Association
Ms. Mattie Harris | sgapres@dillard.edu
Student Union Suite 235 | 504.816.4028

Student Health Services
Nurse Lyntrell Picot / Dr. Corey Hebert
studenthealth@dillard.edu
Student Union Suite 176 | 504.816.4532

Title IX
Ms. Sheila Judge | sjudge@dillard.edu
Dent Hall Room 106A | 504.816.4370

TRiO Student Support Services / Academic Enrichment
Mrs. Ridell Rose | sss@dillard.edu
Dent Hall Room 110 | 504.816.4798

University College / First Year Experience
Dr. Kimberly Moorehead | ace@dillard.edu
PSB 101 | 504.816.4918

University Bookstore
Ms. Lucy Green | 0386mgr@follett.com
Henson Hall | 504.283.4737

University Chaplain
Rev. Herbert Brisbon | lawlesschapel@dillard.edu
Lawless Chapel Room 102 | 504.816.4555

University Police, Parking, & Public Safety
Chief Angela Honor | dupd.dispatch@dillard.edu
DUPD Headquarters – Gentilly Gardens
Non-emergency 504.816.5310
Emergency 504.816.4911

COVID Questions & Concerns
Covid19@dillard.edu

General Student Concerns
Dr. Roland Bullard | dustudensuccess@dillard.edu
Student Union Suite 278 | 504.816.4236